

GLOBAL

Multinational claims



Sompo's claim capabilities for Multinational clients

In today's multinational business world, multinational companies with operations across the globe demand seamless and consistent handling of their claims regardless of where the loss occurs. Sompo's in-house team of Multinational Claims professionals located around the world offers multiline capabilities to support multinational accounts. Through our network of international offices, we provide consistent and jurisdictionally compliant claim services across multiple lines of business in over 160 countries.



Integrated approach

Our Multinational Claims team work closely with our underwriting teams and local offices to coordinate claims handling and risk control to ensure fair outcomes for each of our insureds.

Global experience

Sompo has the claim handling expertise and experience needed to properly assess risk in multiple countries across multiple lines of business, including Property, General Liability, Marine, Directors & Officers Liability, Errors & Omissions, and Cyber.

Global coordination

- With hubs in North America, EMEA, APAC, Latin America and Japan our integrated global Multinational structure makes it easier for clients with global operations to manage their claims information.
- Our structure affords each client with direct access to experienced claim professionals, including a Multinational Claims Manager assigned to each hub empowered to make decisions and with the authority to settle claims.

Focused on fast and fair outcomes

Our Multinational Claims professionals deliver fair and appropriate outcomes for our insureds, efficient service,

timely responses, prompt payment of covered claims, and value-added expertise from product and industry specialists. We look for ways to resolve claims as quickly as possible to ensure the best possible outcome for our insureds.

Local expertise combined with global reach

Our experienced multinational staff understand the laws and cultures of local regions. These professionals have the ability to apply local knowledge to multinational programs and ensure consistent service across the Sompo's multinational network.

Partners who share our commitment

- Our handpicked network partners includes experienced and sophisticated claim teams designated to handle fronted claims.
- Our global network of claim professionals ensures that every account, whether a small business or large corporation, has a primary contact to coordinate claims handling across geographies and coverages.
- We maintain strategic relationships with top global law firms and experts across all product lines, offering swift, responsive and cost-effective claims management.

Industry leadership

We are leaders in our field who actively contribute to industry associations and publications. We are committed to building an industry-leading platform that offers the tools clients need to manage multinational insurance portfolio, including policy issuance, data and analytics, client servicing and local market intelligence in countries around the world.

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